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ONLINE SAFETY (RELIEF AND ACCOUNTABILITY) ACT 2025

ONLINE SAFETY (RELIEF AND ACCOUNTABILITY) (RECONSIDERATION AND APPEAL) REGULATIONS 2026

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In exercise of the powers conferred by section 82 of the Online Safety (Relief and Accountability) Act 2025, the Minister for Digital Development and Information makes the following Regulations:

PART 1**PRELIMINARY****Citation and commencement**

1. These Regulations are the Online Safety (Relief and Accountability) (Reconsideration and Appeal) Regulations 2026 and come into operation on 29 June 2026.

Definitions

2. In these Regulations —

“appellant” means a person who is eligible under section 61 or 62 to appeal against a reconsidered decision made by the Commissioner under section 59(1) and makes an appeal;

“applicant” means a person who is eligible under section 56 or 57 to apply for reconsideration of a decision, direction or order made by the Commissioner under Part 5 and makes a reconsideration application;

“identity particulars” means —

(a) in the case of an individual —

- (i) the full name, and the number of the passport or other identity document, of the individual; and
- (ii) the nationality of the individual; or

(b) in the case of an entity —

- (i) the full name and description of the entity;

- (ii) the place the entity was incorporated or otherwise formed;
- (iii) the Unique Entity Number (UEN) of the entity, if any;
- (iv) the particulars mentioned in paragraph (a) of the individual making the application on behalf of the entity; and
- (v) the capacity in which the individual mentioned in sub-paragraph (iv) is making the application on behalf of the entity;

“Part” means a Part of the Act;

“section” means a section of the Act.

PART 2

RECONSIDERATION OF COMMISSIONER’S DECISION, PART 5 DIRECTION OR ORDER FOLLOWING NON-COMPLIANCE

Prescribed descriptions of persons eligible to apply for reconsideration

3. For the purposes of section 56(f), the prescribed descriptions of persons are —

- (a) in relation to a stop communication direction requiring an administrator of a relevant location to take one or more of the actions mentioned in section 29(1) — a communicator of any relevant material;
- (b) in relation to an access disabling direction requiring a recipient to take one or more of the actions mentioned in section 32(1) — a communicator of any relevant material or an administrator of any relevant location;
- (c) in relation to an account restriction (administrator) direction requiring a recipient to take one or more actions mentioned in section 38 — the owner of a relevant Singapore account; and

- (d) in relation to an account restriction (online service) direction requiring a recipient to take one or more actions mentioned in section 39 — the owner of a relevant account or relevant Singapore account.

Prescribed period for application

4. For the purposes of section 58(2)(a), the prescribed period is —
 - (a) within 14 days after the date on which the Commissioner gives the decision, direction or order under Part 5 for which reconsideration is sought; or
 - (b) if no Part 5 direction is given, within 14 days after the date on which the Commissioner informs the person who made the report under section 23(1) of that fact.

Powers to request for information, etc.

5.—(1) For the purposes of deciding a reconsideration application, the Commissioner may request any person to do all or any of the following as may be necessary to decide on the reconsideration application:

- (a) give additional information to the Commissioner within the time specified in the request;
- (b) produce to the Commissioner, within the time specified in the request, any document, record or article in the possession or under the control of the applicant.

(2) For the purposes of deciding a reconsideration application, the Commissioner may also make any inquiries that the Commissioner considers necessary.

Failure to comply with time specified in Commissioner's request, etc.

6. The Commissioner may disregard any information, document, record or article given to the Commissioner after the end of such time specified in the Commissioner's request mentioned in regulation 5(1) for the giving of the information, document, record or article.

Withdrawal of reconsideration application at any time

7. A reconsideration application may be withdrawn at any time before the Commissioner makes a reconsidered decision under section 59 in respect of the application.

PART 3**APPEALS****Prescribed descriptions of persons eligible to appeal**

8. For the purposes of section 61(1)(f) and (2)(b), the prescribed descriptions of persons are —

- (a) in relation to a stop communication direction requiring an administrator of a relevant location to take one or more of the actions mentioned in section 29(1) — a communicator of any relevant material;
- (b) in relation to an access disabling direction requiring a recipient to take one or more of the actions mentioned in section 32(1) — a communicator of any relevant material or an administrator of any relevant location;
- (c) in relation to an account restriction (administrator) direction requiring a recipient to take one or more actions mentioned in section 38 — the owner of a relevant Singapore account; and
- (d) in relation to an account restriction (online service) direction requiring a recipient to take one or more actions mentioned in section 39 — the owner of a relevant account or relevant Singapore account.

Prescribed period for appeal

9. For the purposes of section 63(3)(a), the prescribed period is —

- (a) within 14 days after the date on which the Commissioner informs the applicant mentioned in section 59(2) of the Commissioner's decision under that provision; or

- (b) within 14 days after the date on which the Appeal Committee informs the appellant mentioned in section 64(5)(b) of the resulting Part 5 direction mentioned in section 63(2).

Making appeal

10.—(1) For the purposes of section 63(3)(b), every appeal —

- (a) must be made online at <https://www.osc.gov.sg/appeal> in the form applicable to the appellant that is set out for such appeals on that website;
- (b) must contain the following particulars:
 - (i) the identity particulars of the appellant making the appeal;
 - (ii) the identity particulars of the victim, if the appellant is making the appeal for or on behalf of a victim;
 - (iii) an email address or other means by which the appellant may be contacted for the purposes of the appeal;
 - (iv) the case reference number of the Commissioner's reconsidered decision or the resulting Part 5 direction mentioned in section 63(2), if the case reference number is reasonably available to the appellant;
 - (v) a declaration by the appellant that the information provided in the appeal is true and complete to the best of his or her knowledge, information and belief; and
- (c) subject to paragraph (2), must be accompanied by a fee of \$200.

(2) The Chairperson of the Appeal Panel may waive or refund the payment of the fee mentioned in paragraph (1)(c) in respect of the whole or part of the fee and in any particular case.

Commissioner's reasons

11.—(1) In the case of an appeal made under section 63(1), the Secretary to the Appeal Panel must send a copy of the appeal to the Commissioner as soon as is practicable.

(2) The Commissioner must, as soon as practicable, but no later than one month after the date on which the Commissioner is sent a copy of the appeal, submit to the Chairperson of the Appeal Panel written reasons (with any supporting document or evidence) for the Commissioner's decision that is being appealed against.

(3) The Secretary to the Appeal Committee must give a copy of the Commissioner's written reasons (including any supporting document or evidence) to the appellant.

(4) For the purposes of paragraphs (2) and (3), the Commissioner may redact any information as the Commissioner thinks necessary or appropriate including but not limited to the following:

- (a) identity information (within the meaning of section 10(2)) of the victim or any other person;
- (b) any information, the disclosure of which would, or might, in the Commissioner's opinion cause harm to the victim;
- (c) any information, the disclosure of which would in the Commissioner's opinion be contrary to the public interest.

(5) To avoid doubt, this regulation does not apply in a case where the Chairperson of the Appeal Panel does not constitute an Appeal Committee under section 64(1).

Appellant's reply

12. An appellant may file with the Secretary to the Appeal Committee constituted to determine the appeal a reply to the Commissioner's written reasons, not later than 14 days after the date on which the appellant receives a copy of those reasons.

Appeal Committee's reasons

13. An Appeal Committee is not required to give reasons for its decision on any appeal but may give reasons if it thinks fit.

Withdrawal of appeal at any time

14. An appeal may be withdrawn at any time before the Appeal Committee constituted to determine the appeal makes a decision under section 64 in respect of the appeal.

Made on 24 June 2026.

CHNG KAI FONG
*Permanent Secretary,
Ministry of Digital Development
and Information,
Singapore.*

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