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ONLINE SAFETY (RELIEF AND ACCOUNTABILITY) ACT 2025

ONLINE SAFETY (RELIEF AND ACCOUNTABILITY) (ONLINE HARM NOTICE) REGULATIONS 2026

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In exercise of the powers conferred by section 103 of the Online Safety (Relief and Accountability) Act 2025, the Minister for Law makes the following Regulations:

Citation and commencement

1. These Regulations are the Online Safety (Relief and Accountability) (Online Harm Notice) Regulations 2026 and come into operation on 29 June 2026.

Prescribed form for online harm notice

2. For the purposes of sections 91(2)(b) and 94(2)(b) of the Act, the prescribed form is the form set out on the Internet website of the Ministry of Law at <https://onlinesafety.mlaw.gov.sg> that is —

- (a) in the case of an online service provider specified on that website — the form applicable to such online service provider; or
- (b) in the case of an administrator of an online location or an online service provider other than an online service

provider mentioned in paragraph (a) — the form applicable to such administrator or online service provider.

Persons who may send online harm notice for victim

3. The following persons may send an online harm notice to an administrator of an online location or an online service provider, as the case may be:

- (a) if the victim is below 18 years of age — the victim’s parent or guardian;
- (b) if the victim lacks capacity (within the meaning of the Mental Capacity Act 2008) to send the online harm notice —
 - (i) a deputy appointed or deemed to be appointed for the victim under that Act; or
 - (ii) a donee under a lasting power of attorney granted, by the victim, under that Act.

Prescribed manner for sending online harm notice

4.—(1) For the purposes of sections 91(2)(b) and 94(2)(b) of the Act, an online harm notice must be sent to an administrator of an online location or an online service provider (as the case may be) in the following manner:

- (a) if the online service provider has made the prescribed form applicable to the online service provider available on its online service — by completing and submitting that form;
- (b) if the online service provider has designated an email address for the receipt of online harm notices — by sending the online harm notice to that email address;
- (c) if the online service provider has designated any other means of electronic communication for the receipt of online harm notices — by submitting the online harm notice to the online service provider’s designated means of electronic communication;

(d) if sub-paragraphs (a), (b) and (c) do not apply but the online service provider has either —

- (i) an account on any online service, and that online service provides a mechanism for that online service provider to receive electronic communications in that account; or
- (ii) an Internet website, a blog or a page on any online service, and that Internet website, blog or page on that online service provides a mechanism for the posting of comments on that Internet website, blog or page of that online service,

by sending the online harm notice to that account or posting the online harm notice on that Internet website, blog or page on that online service, as the case may be;

(e) if an administrator has either —

- (i) an account on any online service, and that online service provides a mechanism for that administrator to receive electronic communications in that account; or
- (ii) an Internet website, a blog or a page on any online service, and that Internet website, blog or page on that online service provides a mechanism for the posting of comments on that Internet website, blog or page of that online service,

by sending the online harm notice to that account or posting the online harm notice on that Internet website, blog or page on that online service, as the case may be.

(2) The online service provider's designated email address and designated means of electronic communication must be notified on the Internet website of the Ministry of Law at <https://onlinesafety.mlaw.gov.sg>.

Prescribed period of time under section 94(8)(a) of Act

5.—(1) For the purposes of section 94(8)(a) of the Act, the prescribed period of time is —

- (a) if the applicable online harmful activity described in the online harm notice is intimate image abuse or image-based child abuse that contains an intimate image or recording or a child abuse image or recording (as the case may be) that depicts a person's exposed genital or anal region, or breasts, if the person is a female — 6 hours after the online harm notice has been sent to the online service provider;
- (b) if the applicable online harmful activity described in the online harm notice is intimate image abuse or image-based child abuse that does not contain any image or recording of a person mentioned in sub-paragraph (a) — 24 hours after the online harm notice has been sent to the online service provider; and
- (c) in any other case — 48 hours after the online harm notice has been sent to the online service provider.

(2) For the purposes of paragraph (1), the time at which an online harm notice is sent is —

- (a) if the online harm notice is sent by completing and submitting the prescribed form on an online service provider's online service — the time when the form is submitted;
- (b) if the online harm notice is sent to the online service provider's designated email address — the time when the online harm notice leaves the sender's email account;
- (c) if the online harm notice is sent by an online service provider's designated means of electronic communication — the time when the online harm notice is submitted to the online service provider's designated means of electronic communication;
- (d) if the online harm notice is sent to an online service provider's account on any online service — the time when

the online harm notice leaves the sender's account on the online service;

- (e) if the online harm notice is sent by posting a comment on the Internet website, blog or page of the online service of an online service provider — the time when the online harm notice is posted; or
- (f) in any other case — the time when the online harm notice leaves an information system under the control of the sender.

Made on 24 June 2026.

LUKE GOH
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