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**PUBLIC TRANSPORT COUNCIL ACT
(CHAPTER 259B)**

**PUBLIC TRANSPORT COUNCIL
(BUS OR TRAIN FARE EVASION) REGULATIONS 2016**

ARRANGEMENT OF REGULATIONS

Regulation

1. Citation and commencement
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In exercise of the powers conferred by section 28 of the Public Transport Council Act, the Public Transport Council, with the approval of the Minister for Transport, makes the following Regulations:

Citation and commencement

1. These Regulations are the Public Transport Council (Bus or Train Fare Evasion) Regulations 2016 and come into operation on 29 February 2016.

Definitions

2. In these Regulations, unless the context otherwise requires —
- “issuing officer”, for a penalty fee notice, means the public transport official giving an individual the penalty fee notice;

“penalty fee notice” means a notice under section 53(1) of the Act containing an offer of an opportunity to pay a penalty fee;

[S 729/2024 wef 31/12/2021]

“Symphony for ePayment system” or “SeP system” means the central servers, workstations and networks which are collectively capable of —

- (a) collecting, transferring, processing and storing information;
- (b) settling financial transactions; and
- (c) generating reports,

relating to smartcard tickets and other prescribed devices.

Prescribed penalty fee

3. For the purposes of section 53(1) of the Act, the amount prescribed for a penalty fee is \$50.

[S 729/2024 wef 31/12/2021]

Appeal procedure

4.—(1) For the purpose of section 53(3) of the Act, the period prescribed to appeal against a penalty fee notice is 14 days after that notice is given by the issuing officer.

[S 729/2024 wef 31/12/2021]

(2) Every appeal under section 53(3) of the Act must —

- (a) be made electronically in the applicable form provided at the Council’s website at <https://go.gov.sg/penalty-fee-services>; or

[S 729/2024 wef 01/10/2024]

- (b) be in writing, addressed to the Penalty Fee Section of the Council and sent to the office address of the Council.

[S 729/2024 wef 01/10/2024]

[S 729/2024 wef 31/12/2021]

Instance of fare evasion

5. For the purposes of section 54(4)(c) of the Act, an individual evades payment of a bus fare or train fare if the individual is travelling

or attempting to travel or has travelled for free on a bus or train on an invalid ticket.

[S 729/2024 wef 31/12/2021]

Prescribed devices and prescribed processes

6.—(1) For the purposes of section 55 of the Act, the prescribed devices and prescribed processes are set out in Parts 1 and 2 of the Schedule, respectively.

[S 729/2024 wef 31/12/2021]

(2) For the purposes of a process referred to in Part 2 of the Schedule, the Symphony for ePayment system is a prescribed computer system.

Revocation

7. The Public Transport Council (Penalty Fees) Regulations 2008 (G.N. No. S 303/2008) are revoked.

THE SCHEDULE

Regulation 6

PART 1

PRESCRIBED DEVICES

1. The device known as a Symphony for ePayment: Bus Fare Console, also known as a Bus Fare Console.

2. The device known as a Symphony for ePayment: Bus Card Validator, also known as a Bus Card Validator.

3. *[Deleted by S 33/2026 wef 28/01/2026]*

3A. The device known as a Symphony for ePayment: Mobile Inspection Device, also known as a Mobile Inspection Device.

[S 714/2020 wef 01/09/2020]

4. The device known as a Symphony for ePayment: Bus Location System, also known as a Bus Location System.

5. The device known as a Symphony for ePayment: Fare Gate, also known as a Fare Gate.

6. The device known as a Symphony for ePayment: Passenger Service Machine, also known as a Passenger Service Machine.

7. The microchip in a smartcard ticket.

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8. The device known as a Symphony for ePayment: Ticketing Controller, also known as a Ticketing Controller.

[S 33/2026 wef 28/01/2026]

9. The device known as a Symphony for ePayment: Card Validator, also known as a Card Validator.

[S 33/2026 wef 28/01/2026]

10. The device known as a Symphony for ePayment: Handheld Inspection Device, also known as a Handheld Inspection Device.

[S 33/2026 wef 28/01/2026]

11. The device known as a Fleet Management System: Onboard Computer, also known as an FMS Onboard Computer.

[S 33/2026 wef 28/01/2026]

PART 2

PRESCRIBED PROCESSES

*Division 1**Prescribed processes in relation to a bus***Information transferred, etc., to and from Bus Card Validator**

1. The process containing the following steps:

(a) reading a smartcard ticket by a Bus Card Validator, or copying or transferring, from a Bus Card Validator to a smartcard ticket, information relating to one or more of the following:

- (i) the use of the smartcard ticket;
- (ii) the vehicle identification of the bus;
- (iii) the location of the bus;

[S 139/2019 wef 01/04/2019]

(b) storing the information copied or transferred as described in sub-paragraph (a) by the smartcard ticket.

2. The process containing the following steps:

(a) copying or transferring, from a smartcard ticket to a Bus Card Validator, information relating to one or more of the following:

- (i) that smartcard ticket itself, including its type and identifying numbers;
- (ii) the entitlement to use a bus service;

THE SCHEDULE — *continued*

- (iii) the use of the smartcard ticket;
- (b) storing the information copied or transferred as described in sub-paragraph (a) by the Bus Card Validator.

Information transferred, etc., to and from Card Validator

2A. The process containing the following steps:

- (a) reading a smartcard ticket by a Card Validator, or copying or transferring, from a Card Validator to a smartcard ticket, information relating to one or more of the following:
 - (i) the use of the smartcard ticket;
 - (ii) the vehicle identification of the bus;
 - (iii) the location of the bus;
- (b) storing the information copied or transferred as described in sub-paragraph (a) by the smartcard ticket.

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2B. The process containing the following steps:

- (a) copying or transferring, from a smartcard ticket to a Card Validator, information relating to one or more of the following:
 - (i) that smartcard ticket itself, including its type and identifying numbers;
 - (ii) the entitlement to use a bus service;
 - (iii) the use of the smartcard ticket;
- (b) storing the information copied or transferred as described in sub-paragraph (a) by the Card Validator.

[S 33/2026 wef 28/01/2026]

Information transferred, etc., to and from Bus Location System

3. The process containing the following steps:

- (a) loading onto a Bus Location System installed on a bus all of the following:
 - (i) information about the bus route;
 - (ii) the configuration of the odometer installed on the bus;
- (b) copying or transferring, from a Bus Location System installed on a bus to a Bus Fare Console installed on the bus, information generated by

THE SCHEDULE — *continued*

the Bus Location System from data received from the odometer and the global positioning system installed on the bus, relating to the location of the bus.

Information transferred, etc., to and from FMS Onboard Computer

3A. The process containing the following steps:

- (a) loading onto an FMS Onboard Computer installed on a bus all of the following:
 - (i) information about the bus route;
 - (ii) the configuration of the odometer installed on the bus;
- (b) copying or transferring, from an FMS Onboard Computer installed on a bus to a Ticketing Controller installed on the bus, information generated by the FMS Onboard Computer from data received from the odometer and the global positioning system installed on the bus, relating to the location of the bus.

[S 33/2026 wef 28/01/2026]

Information transferred to Ticketing Controller, etc.

3B. The process containing the following steps:

- (a) loading onto a Ticketing Controller installed on a bus all of the following:
 - (i) information about the bus route;
 - (ii) the configuration of the odometer installed on the bus;
- (b) generating information by the Ticketing Controller from data received from the odometer and the global positioning system installed on the bus, relating to the location of the bus.

[S 33/2026 wef 28/01/2026]

Information transferred, etc., to and from Bus Fare Console

4. The process containing the following steps:

- (a) copying or transferring, from the SeP system to a Bus Fare Console, information relating to one or both of the following:
 - (i) information relating to the route of the bus;
 - (ii) information relating to the fare lawfully required of an individual's use of the bus;

THE SCHEDULE — *continued*

- (b) storing information copied or transferred as described in sub-paragraph (a) by the Bus Fare Console.
- 5. The process containing the following steps:
 - (a) copying or transferring, from a Bus Fare Console to a Bus Card Validator, information relating to one or more of the following:
 - (i) information relating to the vehicle identification of the bus;
 - (ii) information relating to the route of the bus;
 - (iii) information relating to the fare lawfully required of an individual's use of the bus;
 - (iv) information generated by the Bus Location System relating to the location of the bus;
 - (b) storing information copied or transferred as described in sub-paragraphs (a)(i), (ii) and (iii) by the Bus Card Validator.
- 6. The process containing the following steps:
 - (a) copying or transferring, from a Bus Card Validator to a Bus Fare Console, information relating to one or more of the following:
 - (i) a smartcard ticket, including its type and identifying numbers;
 - (ii) the entitlement to use a bus service;
 - (iii) the use of the smartcard ticket;
 - (iv) the vehicle identification of the bus;
 - (v) the location of the bus;
 - (b) storing information copied or transferred as described in sub-paragraph (a) by the Bus Fare Console.
- 7. The process containing the following steps:
 - (a) copying or transferring, from the Bus Fare Console to the SeP system by means of a wired or wireless network, information relating to one or more of the following:
 - (i) a smartcard ticket, including its type and identifying numbers;
 - (ii) the entitlement to use a bus service;
 - (iii) the use of the smartcard ticket;
 - (iv) the vehicle identification of the bus;
 - (v) the location of the bus;

THE SCHEDULE — *continued*

- (b) storing information copied or transferred as described in sub-paragraph (a) by the SeP system;
- (c) producing a printed record of information stored as described in sub-paragraph (b) by the SeP system.

Information transferred, etc., to and from Ticketing Controller

7A. The process containing the following steps:

- (a) copying or transferring, from the SeP system to a Ticketing Controller, information relating to one or both of the following:
 - (i) information relating to the route of the bus;
 - (ii) information relating to the fare lawfully required of an individual's use of the bus;
- (b) storing information copied or transferred as described in sub-paragraph (a) by the Ticketing Controller.

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7B. The process containing the following steps:

- (a) copying or transferring, from a Ticketing Controller to a Card Validator, information relating to one or more of the following:
 - (i) information relating to the vehicle identification of the bus;
 - (ii) information relating to the route of the bus;
 - (iii) information relating to the fare lawfully required of an individual's use of the bus;
 - (iv) information generated by the FMS Onboard Computer or the Ticketing Controller relating to the location of the bus;
- (b) storing information copied or transferred as described in sub-paragraphs (a)(i), (ii) and (iii) by the Card Validator.

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7C. The process containing the following steps:

- (a) copying or transferring, between a Card Validator and a Ticketing Controller, information relating to one or more of the following:
 - (i) a smartcard ticket, including its type and identifying numbers;
 - (ii) the entitlement to use a bus service;
 - (iii) the use of the smartcard ticket;

THE SCHEDULE — *continued*

- (iv) the vehicle identification of the bus;
- (v) the location of the bus;
- (b) storing information copied or transferred as described in sub-paragraph (a) by the Ticketing Controller.

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7D. The process containing the following steps:

- (a) copying or transferring, from the Ticketing Controller to the SeP system by means of a wired or wireless network, information relating to one or more of the following:
 - (i) a smartcard ticket, including its type and identifying numbers;
 - (ii) the entitlement to use a bus service;
 - (iii) the use of the smartcard ticket;
 - (iv) the vehicle identification of the bus;
 - (v) the location of the bus;
- (b) storing information copied or transferred as described in sub-paragraph (a) by the SeP system;
- (c) producing a printed record of information stored as described in sub-paragraph (b) by the SeP system.

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Information transferred, etc., to and from Handheld Inspection Device

8. The process containing the following steps:

- (a) one or more of the following:
 - (i) copying or transferring, from a Bus Fare Console or Ticketing Controller to a Handheld Inspection Device, information relating to one or more of the following:
 - (A) the vehicle identification of the bus;
 - (B) the location of the bus;
 - (C) the route of the bus;
 - (D) the use of the smartcard ticket for the bus journey;
 - (ii) reading a smartcard ticket by a Handheld Inspection Device, or copying or transferring, from a smartcard ticket to a Handheld

THE SCHEDULE — *continued*

Inspection Device, information relating to one or more of the following:

- (A) the smartcard ticket itself, including its type and identifying numbers;
- (B) the entitlement to use a bus service;
- (C) the use of that smartcard ticket;
- (iii) copying or transferring, from a Handheld Inspection Device to the SeP System by means of a wireless network, information relating to one or both of the following:
 - (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the use of that smartcard ticket;
- (iv) copying or transferring, from the SeP System to a Handheld Inspection Device by means of a wireless network, information relating to one or both of the following:
 - (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the use of that smartcard ticket;
- (b) producing a printed record of information read, copied or transferred as described in sub-paragraph (a) by the Handheld Inspection Device.

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Information transferred, etc., to and from Mobile Inspection Device

8A. The process containing the following steps:

- (a) one or more of the following:
 - (i) copying or transferring, from a Bus Fare Console to a Mobile Inspection Device, information relating to one or more of the following:
 - (A) the vehicle identification of the bus;
 - (B) the location of the bus;
 - (C) the route of the bus;
 - (D) the use of the smartcard ticket for the bus journey;
 - (ii) reading a smartcard ticket by a Mobile Inspection Device, or copying or transferring, from a smartcard ticket to a Mobile

THE SCHEDULE — *continued*

Inspection Device, information relating to one or more of the following:

- (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the entitlement to use a bus service;
 - (C) the use of that smartcard ticket;
- (iii) copying or transferring, from a Mobile Inspection Device to the SeP System by means of a wireless network, information relating to one or both of the following:
- (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the use of that smartcard ticket;
- (iv) copying or transferring, from the SeP System to a Mobile Inspection Device by means of a wireless network, information relating to one or both of the following:
- (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the use of that smartcard ticket;
- (b) producing a printed record of information read, copied or transferred as described in sub-paragraph (a) by the Mobile Inspection Device.

[S 714/2020 wef 01/09/2020]

Division 2

Prescribed processes in relation to a train

Information transferred, etc., to and from Fare Gates

9. The process containing the following steps:

- (a) copying or transferring, from the SeP system to a Fare Gate, information relating to the fare lawfully required of an individual's use of the train;
- (b) storing information copied or transferred as described in sub-paragraph (a) by the Fare Gate.

THE SCHEDULE — *continued*

10. The process containing the following steps:

- (a) reading a smartcard ticket by a Fare Gate, or copying or transferring, from a Fare Gate to a smartcard ticket, information relating to one or both of the following:

- (i) the use of the smartcard ticket;
 - (ii) the location of the Fare Gate;

[S 139/2019 wef 01/04/2019]

- (b) storing the information copied or transferred as described in sub-paragraph (a) by the smartcard ticket.

11. The process containing the following steps:

- (a) copying or transferring, from a smartcard ticket to a Fare Gate, information relating to one or more of the following:

- (i) the smartcard ticket itself, including its type and identifying numbers;
 - (ii) the entitlement to use a train service;
 - (iii) the use of that smartcard ticket;

- (b) storing information copied or transferred as described in sub-paragraph (a) by the Fare Gate;

- (c) copying or transferring information stored as described in sub-paragraph (b) by means of either or both a wired or wireless network to the SeP system;

- (d) storing information copied or transferred as described in sub-paragraph (c) by the SeP system;

- (e) producing a printed record of information stored as described in sub-paragraph (d) from the SeP system.

Information transferred, etc., to and from Passenger Service Machine

12. The process containing the following steps:

- (a) either or both of the following:

- (i) copying or transferring, from a smartcard ticket to a Passenger Service Machine, information relating to one or more of the following:

- (A) the smartcard ticket itself, including its type and identifying numbers;

THE SCHEDULE — *continued*

- (B) the entitlement to use a train service;
- (C) the use of that smartcard ticket;
- (ii) copying or transferring, from the SeP system to a Passenger Service Machine, information relating to the use of that smartcard ticket;

[S 139/2019 wef 01/04/2019]

- (b) producing a printed record of information copied or transferred as described in sub-paragraph (a) by the Passenger Service Machine.

Information transferred, etc., to and from Mobile Inspection Device

13. The process containing the following steps:

- (a) one or more of the following:
 - (i) reading a smartcard ticket by a Mobile Inspection Device, or copying or transferring, from a smartcard ticket to a Mobile Inspection Device, information relating to one or more of the following:
 - (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the entitlement to use a train service;
 - (C) the use of that smartcard ticket;
 - (ii) copying or transferring, from a Mobile Inspection Device to the SeP System by means of a wireless network, information relating to one or both of the following:
 - (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the use of that smartcard ticket;
 - (iii) copying or transferring, from the SeP System to a Mobile Inspection Device by means of a wireless network, information relating to one or both of the following:
 - (A) the smartcard ticket itself, including its type and identifying numbers;
 - (B) the use of that smartcard ticket;
- (b) producing a printed record of information read, copied or transferred as described in sub-paragraph (a) by the Mobile Inspection Device.

[S 714/2020 wef 01/09/2020]

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