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**PUBLIC TRANSPORT COUNCIL ACT
(CHAPTER 259B)**

**PUBLIC TRANSPORT COUNCIL
(EXEMPT STREET-HAIL SERVICE PROVIDERS)
ORDER 2020**

ARRANGEMENT OF PARAGRAPHS

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1. Citation and commencement
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 3. Exempt street-hail service provider
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In exercise of the powers conferred by section 27 of the Public Transport Council Act, the Public Transport Council makes the following Order:

Citation and commencement

1. This Order is the Public Transport Council (Exempt Street-hail Service Providers) Order 2020 and comes into operation on 30 October 2020.

Definitions

2. In this Order, unless the context otherwise requires —

“hirer” means the person by whom a taxi is hired to transport the hirer (with or without other passengers), and includes a person attempting to hire a taxi;

[Deleted by S 284/2026 wef 04/05/2026]

“Singapore-Malaysia taxi service” means a street-hail service provided by a street-hail industry participant —

- (a) whereby the hiring is for a journey by taxi between Singapore and Malaysia; and
- (b) which the street-hail industry participant is licensed to provide;

[S 284/2026 wef 04/05/2026]

“taxi driver”, in relation to a taxi, means the individual driving the taxi and holding a valid licence under Part 5 of the Road Traffic Act 1961 authorising him or her to drive the taxi for hire or reward;

[S 284/2026 wef 31/12/2021]

“wheelchair-accessible taxi” means a taxi bearing a vehicle registration number set out in the Schedule.

Exempt street-hail service provider

3.—(1) A street-hail industry participant who provides any street-hail service as follows, and any taxi driver of a taxi used for any street-hail service as follows, is exempt from sections 41(3)(a) and (5) and 44(1) of the Act with respect to fares for the provision of that street-hail service if it is provided in the manner described in sub-paragraph (2):

- (a) a Singapore-Malaysia taxi service;

[S 284/2026 wef 04/05/2026]

- (b) a street-hail service using a wheelchair-accessible taxi for the carriage of any passenger, whether or not travelling in a wheelchair.

[S 284/2026 wef 31/12/2021]

(2) Every street-hail fare for a street-hail service mentioned in sub-paragraph (1) must —

- (a) be published by the street-hail industry participant providing the street-hail service concerned —
 - (i) at least 7 days before the street-hail service is offered or provided to the public at that street-hail fare; and
 - (ii) in such manner as will secure adequate publicity for that fare among members of the public;

- (b) be lodged with the Council by that street-hail industry participant at least 28 days before the street-hail service is offered or provided to the public at that street-hail fare; and
- (c) in the case of a Singapore-Malaysia taxi service, only be a fixed sum agreed between the hirer and the street-hail service licensee which owns the taxi.

[S 284/2026 wef 04/05/2026]

Revocation

4. The Public Transport Council (Exempt Taxi Service Providers) Order 2016 (G.N. No. S 24/2016) is revoked.

THE SCHEDULE

Paragraph 2

VEHICLE REGISTRATION NUMBERS OF WHEELCHAIR-ACCESSIBLE TAXIS

1. SHB0098M
2. SHC4188E
3. SHB0103G
4. SHB0190D
5. SHF0419A
6. SHB0108T
7. SHF0420U
8. SHF0430R
9. SHF0422P
10. SHF0423L
11. SHF0433H
12. SHF0432K
13. SHF0421S
14. SHF0431M
15. SHF0428Z
16. SHF0427B
17. SHF0426D

THE SCHEDULE — *continued*

- 18. SHF0425G
- 19. SHF0424J
- 20. SHF0429X
- 21. SHB0123Z
- 22. SHB1077S
- 23. SHB0191B
- 24. SHB0012K
- 25. SHB0786K
- 26. SHB0882R
- 27. SHB0919U
- 28. SHB0238B
- 29. SHB0017Y
- 30. SHB1321L

Made on 28 October 2020.

RICHARD MAGNUS
Chairman,
Public Transport Council,
Singapore.

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