
First published in the *Government Gazette*, Electronic Edition, on 29 October 2020 at 5 pm.

No. S 915

PUBLIC TRANSPORT COUNCIL ACT (CHAPTER 259B)

PUBLIC TRANSPORT COUNCIL (EXEMPT RIDE-HAIL SERVICE PROVIDERS) ORDER 2020

ARRANGEMENT OF PARAGRAPHS

Paragraph

1. Citation and commencement
 2. Definitions
 3. Exempt ride-hail service provider
 4. Exempt vehicle pooling arrangements
- The Schedule
-

In exercise of the powers conferred by section 27 of the Public Transport Council Act, the Public Transport Council makes the following Order:

Citation and commencement

1. This Order is the Public Transport Council (Exempt Ride-hail Service Providers) Order 2020 and comes into operation on 30 October 2020.

Definitions

2. In this Order, unless the context otherwise requires —

“hirer” means the person by whom a taxi is hired to transport the hirer (with or without other passengers), and includes a person attempting to hire a taxi;

[Deleted by S 283/2026 wef 04/05/2026]

“Singapore-Malaysia taxi service” means a ride-hail service provided by a ride-hail industry participant —

- (a) whereby —
- (i) the hiring is for a journey by taxi owned by the ride-hail industry participant between Singapore and Malaysia;
 - (ii) the provision of the ride-hail service is for a fixed sum agreed between the hirer and the ride-hail industry participant; and
 - (iii) no other fares are payable by the passengers to the taxi driver or the ride-hail industry participant; and
- (b) which the ride-hail industry participant is licensed to provide;

[S 283/2026 wef 04/05/2026]

“taxi driver”, in relation to a taxi, means the individual driving the taxi and holding a valid licence under Part 5 of the Road Traffic Act 1961 authorising him or her to drive the taxi for hire or reward;

[S 283/2026 wef 31/12/2021]

“wheelchair-accessible taxi” means a taxi bearing a vehicle registration number set out in the Schedule.

Exempt ride-hail service provider

3.—(1) A ride-hail industry participant who provides any ride-hail service as follows, and any taxi driver of a taxi used for any ride-hail service as follows, is exempt from sections 41(4)(a) and (5) and 46(1) of the Act with respect to fares for the provision of that ride-hail service if it is provided in the manner described in sub-paragraph (2):

- (a) a Singapore-Malaysia taxi service;

[S 283/2026 wef 04/05/2026]

- (b) a ride-hail service using a wheelchair-accessible taxi for the carriage of any passenger, whether or not travelling in a wheelchair.

[S 283/2026 wef 31/12/2021]

(2) Every ride-hail fare for a ride-hail service mentioned in sub-paragraph (1)(a), and every ride-hail fare for a ride-hail service

mentioned in sub-paragraph (1)(b) that is not a fixed sum or rate agreed upon between the person who booked the service and the ride-hail industry participant, must —

- (a) be published by the ride-hail industry participant providing the service concerned in such manner as will secure adequate publicity for that fare among members of the public and —
 - (i) at least 7 days before the ride-hail service is offered or provided to the public at that ride-hail fare; or
 - (ii) if the ride-hail service is offered or provided to the public immediately before 30 October 2020, within 7 days after that date; and
- (b) be lodged with the Council by that ride-hail industry participant or taxi driver —
 - (i) at least 28 days before the ride-hail service is offered or provided to the public at that ride-hail fare; or
 - (ii) if the ride-hail service is offered or provided to the public immediately before 30 October 2020, within 7 days after that date.

Exempt vehicle pooling arrangements

4. A person who provides a passenger transport service using bookable vehicles for hire or reward whereby the passengers are transported under a vehicle pooling arrangement described in regulation 4(1) or (2) of the Point-to-Point Passenger Transport Industry Regulations 2020 is exempt from sections 41(4) and (5) and 46(1) of the Act, with respect to fares for the provision of that service.

[S 283/2026 wef 31/12/2021]

[S 283/2026 wef 02/06/2025]

THE SCHEDULE

Paragraph 2

VEHICLE REGISTRATION NUMBERS OF WHEELCHAIR-ACCESSIBLE TAXIS

1. SHB0098M
2. SHC4188E
3. SHB0103G
4. SHB0190D
5. SHF0419A
6. SHB0108T
7. SHF0420U
8. SHF0430R
9. SHF0422P
10. SHF0423L
11. SHF0433H
12. SHF0432K
13. SHF0421S
14. SHF0431M
15. SHF0428Z
16. SHF0427B
17. SHF0426D
18. SHF0425G
19. SHF0424J
20. SHF0429X
21. SHB0123Z
22. SHB1077S
23. SHB0191B
24. SHB0012K

THE SCHEDULE — *continued*

- 25. SHB0786K
- 26. SHB0882R
- 27. SHB0919U
- 28. SHB0238B
- 29. SHB0017Y
- 30. SHB1321L

Made on 28 October 2020.

RICHARD MAGNUS
Chairman,
Public Transport Council,
Singapore.

[PTC.LEGAL.LM.02; AG/LEGIS/SL/259B/2020/11 Vol. 1]